

4.5/5 Stars

Compared to your previous solution, how has SolarWinds Backup made your job easier?

To answer this would take pages. It has cut our tech support needs for Clients dramatically. Where we used to field 6-8 support calls a week, we now only get 1. And, more often than not it turns out to be related to systems, not SW.

Would you recommend SolarWinds n-able, and if so, why?

Simply put, it goes in as it is supposed to, works as it is supposed to, and rarely breaks down. In the off times we have needed your help to resolve a problem, you were there quickly and worked out the issue. It is dependable, reliable, and secure. What else can one ask for?

Source: Marc Shaffer, CEO, USDataVault





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