Prostep

Introduction

This case study of PROSTEP is based on a September 2020 survey of Scopus customers by TechValidate, a 3rd-party research service.

Scopus use & feedback

The key features and functionalities of Scopus that the surveyed company uses:

- Said they use the Scopus Daily.
- Rated the following aspects of Scopus:
  - intuitive user interface: needs improvement
  - content coverage for journals, books and conferences: needs improvement
  - depth of content coverage in my specific discipline: needs improvement
  - search results analysis capability: needs improvement
- Rated how well Scopus supports the following:
  - finding researchers or opinion leaders for collaboration: , but needs improvement
  - finding researchers or opinion leaders for potential hires: , but needs improvement
  - analyzing the market and competitor output: , but needs improvement
- Said if they were to no longer have access to Scopus, they estimate spending more than 50% more time to collect equivalent information.
- Said compared to tools they’ve used, their favorite aspects of Scopus are the following:
  - Time saved getting to the answer they need
  - Trusted, reliable content
  - Smart tools to analyze and visualized results

Impact & outcomes

The surveyed company achieved the following results with Scopus:

- Said Scopus has done the following:
  - Led to a significant discovery which helped inform R&D strategy & planning
  - User anecdote sharing a situation, problem or project, where they benefited from Scopus:
    **Scientific research based on Scopus content.**