

# Rapid7 InsightIDR Case Study: The First Bank

## Introduction

This case study of The First Bank is based on a March 2022 survey of Rapid7 InsightIDR customers by TechValidate, a 3rd-party research service.



“InsightIDR has provided us with increased visibility into our network and details on events. We have been able to have a more timely response to incidents and more details about events, decreasing our time to remediate issues.”

## Challenges

The business challenges experienced before evaluating and ultimately selecting InsightIDR:

- Difficulty identify cyber security threats on endpoints
- Lacking SOC efficiency around detection and response
- Dealing with many blind spots across our environment
- Challenged to satisfy compliance and regulatory requirements around log retention and monitoring

### Company Profile

Company:  
**The First Bank**

Company Size:  
**Medium Enterprise**

Industry:  
**Banking**

## Use Case

The key features and functionalities of InsightIDR that the surveyed company uses:

- Endpoint Detection and Response (EDR)
- Centralized Log Management
- Investigations and Incident Response
- Threat Hunting
- File Integrity Monitoring (FIM)
- Automation

This organization leverages InsightIDR as both their SIEM and XDR

They have deployed the Rapid7 Insight Agent across 100% of the assets in their environment. Outcomes realized by leveraging the Insight Agent with InsightIDR:

- Improved endpoint visibility
- Accelerated detection of targeted or compromised assets
- Accelerated time to contain threats on the endpoint

### About Rapid7 InsightIDR

Rapid7 is advancing security to accelerate innovation. Learn how our Insight Platform delivers shared visibility, analytics, and automation at [www.rapid7.com](http://www.rapid7.com).

Learn More:

[Rapid7](#)

## Results

The surveyed company achieved the following results with InsightIDR:

- Confirmed that InsightIDR provided superior time to value, compared to similar tools used in the past.
- Since they started using InsightIDR, they said that Threat detection and response is greatly improved.

The surveyed company agreed that InsightIDR helped them to:

- Level up and advance security program
- Spend more time on training and advancing security skills
- Spend more time on innovative work / special projects
- Greatly improve team efficiency
- Reduce team burnout
- Improve work-life balance

Since adopting InsightIDR, they stated that they were able to reduce:

- Team time to address an incident by 25-50%
- Mean time to respond (MTTR) by 25-50%
- Mean time to resolution or containment (MTTC) by 25-50%
- Employee downtime as a result of incidents by 25-50%
- Occurrence of false positives by 25-50%