

## Cross-Functional Communication

Please rate how much improvement is needed in the way your laboratory currently handles communication with each group below.

	Needs significant improvement	Needs moderate improvement	Needs some improvement	Needs little improvement	Does not need improvement
Nursing/Nurse Clerical Support	15%	20%	33%	23%	9%
Phlebotomy	4%	3%	19%	45%	29%
Physician/Physician Assistant	12%	20%	35%	26%	7%
Satellite/Outpatient Lab	3%	12%	33%	34%	18%
Internal Lab Staff	3%	2%	19%	50%	26%

Source: TechValidate survey of 125 users of PDC Healthcare Laboratory Labels



TechValidate  
by SurveyMonkey

Validated

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