

Infor customer grows training program with OpenSesame

Introduction

This case study of a state & local government is based on a September 2017 survey of OpenSesame customers by TechValidate, a 3rd-party research service. The profiled organization asked to have their name blinded to protect their confidentiality.

“Great training content and great customer support = the best vendor experience.”

Challenges

The business challenges that led the profiled organization to evaluate and ultimately select OpenSesame:

- Experienced the following challenges throughout their LMS training program:
 - Evaluating and selecting content providers (third party content)
 - Reporting on their training program

Use Case

The key features and functionalities of OpenSesame that the surveyed organization uses:

- Uses OpenSesame courses together with the following learning management system (LMS):
 - Infor
- Using the following content provider with their LMS:
 - OpenSesame
- Learners use the following devices to access courses in their LMS:
 - Tablets
 - Mobile/smartphones
 - Desktop computers

Results

The surveyed organization achieved the following results with OpenSesame:

- Solved the following challenges after using OpenSesame when trying to administer content in their LMS:
 - Selecting courses
 - Assigning courses to learners
 - Increasing utilization of content
 - Maintaining growth and expansion of a learning program
- Saved \$25,000 – \$49,999 after using OpenSesame.

Organization Profile

The organization featured in this case study asked to have its name publicly blinded because publicly endorsing vendors is against their policies.

TechValidate stands behind the authenticity of this data.

Organization Size:
State & Local

Industry:
Government

About OpenSesame

Leading organizations depend on OpenSesame to train millions of employees. An entirely new and better way—easier, more economical, with less risk—to access the best on-demand training. With thousands of business, safety, technology, and compliance courses, OpenSesame helps train organizations of any size.

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