

Saba LMS customer saves time, money through integration with OpenSesame

Introduction

This case study of Dimension Data is based on a November 2016 survey of OpenSesame customers by TechValidate, a 3rd-party research service.

“OpenSesame saves me time finding and administering courses for my learners.”

“OpenSesame saves my company money in delivering and administering training courses for our learners.”

“We saved time through the OpenSesame integration and appreciated the client-centric employees.”

Challenges

The business challenges that led the profiled company to evaluate and ultimately select OpenSesame:

- Major organizational learning and development challenges:
 - Offering mobile, on the go training
 - Building a learning culture
 - Building future leaders
 - Easily implementing a learning and development program

Company Profile

Company:
Dimension Data

Company Size:
Large Enterprise

Industry:
Computer Services

Use Case

The key features and functionalities of OpenSesame that the surveyed company uses:

- Uses the following learning management system (LMS):
 - Saba
- Primary reasons for purchasing OpenSesame:
 - It integrated with their current LMS
 - The catalog had the courses they were looking for
 - The catalog had high-quality courses
- Main categories / courses used from OpenSesame:
 - Technology (Microsoft Office, Google/G Suite Applications)
 - Certification

About OpenSesame

Leading organizations depend on OpenSesame to train millions of employees. An entirely new and better way—easier, more economical, with less risk—to access the best on-demand training. With thousands of business, safety, technology, and compliance courses, OpenSesame helps train organizations of any size.

Learn More:

[OpenSesame](#)

Results

The surveyed company achieved the following results with OpenSesame:

- Realized a return on their investment in OpenSesame in 7 – 9 months.
- Has seen the following benefits since using OpenSesame:
 - Can find training courses of high-quality
 - Gained access to a broad spectrum of training courses their company needed
 - Lowered training costs
 - Improved employee utilization of training
- Rates the following OpenSesame features compared to other companies delivering course content:
 - Breadth and quality of courses: better than competitors
 - Affordability: better than competitors
 - Customer service: better than competitors
 - Ease of administering courses: better than competitors
 - Integration with their LMS: better than competitors