

# A Fortune 500 Financial Services Company

## Introduction

This case study of a Fortune 500 Financial Services Company is based on a January 2023 survey of OpenLogic customers by TechValidate, a 3rd-party research service. The profiled organization asked to have their name blinded to protect their confidentiality.



“We get the support for operational and maintenance needed on OSS products we use including incident and problem solving on application and software vulnerabilities.”

## Challenges

The business challenges that led the profiled organization to evaluate and ultimately select OpenLogic:

- What is your biggest support challenge while using open-source software?
  - Maintaining security policies or compliance
  - Lack of skills, experience, and proficiency
  - Keeping up with updates and patches
  - Maintaining end-of-life versions
  - No real-time technical support

## Use Case

The key features and functionalities of OpenLogic that the surveyed organization uses:

- We use support from OpenLogic to:
  - Save money by using community open source software
  - Meet internal requirements for OSS support
  - Get expert guidance on OSS infrastructure
  - Get root-cause analysis when they have issues
- Single support vendor for multiple open source technologies

## Results

The surveyed organization achieved the following results with OpenLogic:

- OpenLogic has enabled them to:
  - Avoid downtime
  - Reduce organizational costs
  - Reduce maintenance
  - Meet internal or customer IT compliance requirements
  - Facilitate an overall open-source risk strategy
  - Address or fix issues with open-source software

### Organization Profile

The organization featured in this case study asked to have its name publicly blinded because publicly endorsing vendors is against their policies.

TechValidate stands behind the authenticity of this data.

Organization Size:  
**State & Local**

Industry:  
**Financial Services**

### About OpenLogic

We believe in the transformative power of free open-source software. It enables anyone to innovate, regardless of budget. As more people actively collaborate on open source projects, the number and quality of free software tools continues to increase, helping to spur even faster advancements across all industries, including health sciences, banking, manufacturing, and technology.

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