OPENLOGIC CASE STUDY

Small Business Healthcare Company

Introduction

This case study of a small business healthcare company is based on a May 2021 survey of OpenLogic customers by TechValidate, a 3rd-party research service. The profiled company asked to have their name blinded to protect their confidentiality.

> "
> "They have been an immediate knowledge augmentation where gaps existed in my organization."

Challenges

They have been concerned with the following when it comes to developing with open source technologies:

- Security
- Low bandwidth for skills acquisition
- No comprehensive strategy for implementation
- Too much complexity in package selection

Use Case

When asked which efforts have seen the most success when choosing an open-source solution, they said:

- Federation and middleware

Said that it is extremely important that their open-source support vendor offers support for a full solution stack

Confirmed that when it comes to having a comprehensive and viable open source consumption strategy, it is critical to have:

- Access to deep expertise
- Vulnerability patching and maintenance capability

Results

The surveyed company achieved the following results with OpenLogic :

- What OpenLogic enabled them to do:
  - Avoid downtime
  - Reduce organizational costs
  - Reduce maintenance
- Strongly agreed with the following:
  - OpenLogic helps their business to achieve a faster time to market
  - OpenLogic support saves them a significant amount of time
  - OpenLogic consistently meets or exceeds their contracted support ticket SLAs
  - OpenLogic makes it easier for their business to innovate
- Realized a payback in their investment with OpenLogic immediately.

About OpenLogic

We believe in the power of teamwork. And that our development tools should empower the diverse teams that use them by enhancing collaboration, control, quality, speed, scale, and freedom.

Learn More:

 Perforce Software

Research by **TechValidate** by SurveyMonkey