Another Oomnitza Customer Success and Support 5-Star Review



5/5 Stars

They gave Oomnitza that rating because:

The Oomnitza product is very straightforward and does what it is intended to do. The company and product is growing so we are finding more and more uses for Oomnitza ETM.

Oomnitza customer success and support services helped us:

We started off doing bi-weekly remote sessions with an Oomnitza account representative and they would inform us of the updates to their platform as well as new features. We deployed new workflows around loaning devices out, as well as added conditional formatting to highlight end-of-life devices.