

Another Oomnitza Customer Success and Support 5-Star Review



5/5 Stars

They gave Oomnitza that rating because:



The addition of Oomnitza has resulted in our ability to manage our hardware assets more accurately and efficiently. The confidence we have in understanding the state of our fleet has improved exponentially since its adoption. The customer support service level is unparalleled; questions and issues are resolved in a timely manner with a high level of expertise.

Oomnitza customer success and support services helped us:



Stephanie from the customer support team has been instrumental in multiple instances to help us build workflows to improve our key business processes. One such example would be assisting us in creating multiple workflows to help us identify hardware assets that met our criteria for end of life status. With these workflows, our team is able to identify which assets should be decommissioned and how many new devices need to be acquired.