

# Oomnitza Helps Consumer Services Company Automate Employee Offboarding and Key Business Processes, and Improve IT Asset Inventory Visibility

## Introduction

This case study of a medium enterprise consumer services company is based on a September 2022 survey of Oomnitza customers by TechValidate, a 3rd-party research service. The profiled company asked to have their name blinded to protect their confidentiality.

“With Oomnitza, we achieved time savings and improved the accuracy of our technology and SaaS application inventory.”

## Challenges

The business challenges that led the profiled company to evaluate and ultimately select Oomnitza:

- Before using Oomnitza’s ETM Platform they had a:
  - Lack of complete visibility/inventory into technology assets (endpoints, SaaS/on-premises applications, infrastructure, cloud)
  - Inability to accurately budget and forecast technology expenditure for endpoints, SaaS/on-prem applications and cloud resources
- Before adopting Oomnitza, they were using:
  - Spreadsheets
  - Asset Panda
- Before Oomnitza, they had trouble offboarding employees because of:
  - Timely and complete reclamation of all endpoints and accessories
  - Reassignment and reuse of software licenses and cloud resources
  - Security, data privacy, audit and compliance risks due to process blindspots and error-prone manual tasks

## Environment

- The number of SaaS and on-premises applications currently in use throughout their organization is under 25.
- They have under 500 technology assets including endpoints (laptops, mobile devices, IoT), infrastructure (servers, storage, cloud instances), network devices, SaaS/on-premises software licenses, and accessories managed with Oomnitza.

## Results

The surveyed company achieved the following results with Oomnitza:

- To deploy and start benefiting from Oomnitza took 3 to 6 months
- The business process improvement they have seen since using Oomnitza are:
  - Unified and centralized technology inventory
  - Audit accuracy, time and cost savings
  - Hardware reclamation, cost savings and refresh forecasting accuracy
  - Employee offboarding automation, accuracy and completeness
  - Ability to identify and mitigate security and compliance gaps
- The number of audits that have been improved since using Oomnitza is 3 to 5
- They have achieved a cost savings of between 11 and 15% from managing their technology assets with Oomnitza

### Company Profile

The company featured in this case study asked to have its name publicly blinded because publicly endorsing vendors is against their policies.

TechValidate stands behind the authenticity of this data.

Company Size:  
**Medium Enterprise**

Industry:  
**Consumer Services**

### About Oomnitza

Oomnitza offers the industry’s most versatile Enterprise Technology Management platform that delivers critical business process automation for IT. Our SaaS solution, featuring agentless integrations, best practices, and low-code workflows, enables enterprises to quickly achieve operational, security, and financial efficiency by leveraging their existing endpoint, application, network infrastructure, and cloud infrastructure systems. We help some of the most well-known and innovative companies to optimize resources, mitigate cyber risk, expedite audits and fortify digital experience.

Learn More:

[Oomnitza](#)