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Amplitude Gains Confidence in the Accuracy of their Asset Inventory Data with Oomnitza

Introduction

This case study of Amplitude is based on a September 2022 survey of Oomnitza customers by TechValidate, a 3rd-party research service.

> "With Oomnitza, we automated the lifecycle of our hardware assets with the most accurate and up-to-date info. As it is HIGHLY customizable, we configured it exactly how our organization needs to manage our assets.
>
> Therefore, Oomnitza provided us with the value of confidence in managing our asset inventory."

Challenges

The business challenges that led the profiled company to evaluate and ultimately select Oomnitza:

- Before using Oomnitza's ETM Platform they had:
  - Lack of complete visibility/inventory into technology assets (endpoints, SaaS/on-premises applications, infrastructure, cloud)
  - Time-consuming, manual processes for managing technology assets across their entire lifecycle
  - Inefficient, manual and error-prone tasks to complete regulatory, industry and vendor audits
  - Inability to accurately budget and forecast technology expenditure for endpoints, SaaS/on-prem applications and cloud resources
  - Inability to effectively manage employee onboarding and offboarding in an automated, secure and compliant manner
- Before they were using Oomnitza, they were using:
  - Spreadsheets
  - Asset Panda
  - Snipe-IT
- Before Oomnitza, they had trouble offboarding employees because of:
  - Timely and complete reclamation of all endpoints and accessories
  - Document execution, attestation and audit proof for reclamation, legal hold, data retention, asset disposal, etc.
  - Security, data privacy, audit and compliance risks due to process blindspots and error-prone manual tasks

Environment

- The number of SaaS and on-premises applications in use in their organization is between 51-100.
- They have between 501 and 2,000 technology assets including endpoints (laptops, mobile devices, IoT), infrastructure (servers, storage, cloud instances), network devices, SaaS/on-premises software licenses, and accessories managed with Oomnitza.

Results

The surveyed company achieved the following results with Oomnitza:

- To deploy and start benefiting from Oomnitza it took less than 3 months
- The business process improvement they have seen since using Oomnitza are:
  - Unified and centralized technology inventory
  - Audit accuracy, time and cost savings
  - Improved asset context and response time for service desk
  - Employee offboarding automation, accuracy and completeness
  - Ability to identify and mitigate security and compliance gaps
- The number of audits that have been improved since using Oomnitza 3 to 5
- They have achieved a cost savings of over 25% from managing their technology assets with Oomnitza.
- The time saved managing their technology assets with Oomnitza is 41 – 80 hours per month (1/4 – 1/2 FTE)

Company Profile

Company:
Amplitude

Company Size:
Medium Enterprise

Industry:
Computer Services

About Oomnitza

Oomnitza offers the industry's most versatile Enterprise Technology Management platform that delivers critical business process automation for IT. Our SaaS solution, featuring agentless integrations, best practices, and low-code workflows, enables enterprises to quickly achieve operational, security, and financial efficiency by leveraging their existing endpoint, application, network infrastructure, and cloud infrastructure systems. We help some of the most well-known and innovative companies to optimize resources, mitigate cyber risk, expedite audits and fortify digital experience.

Learn More:

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