

Large Enterprise Computer Software Company Improves Key Business Processes and Manages Huge Inventory of Technology Assets with Oomnitza ETM

Introduction

This case study of a large enterprise computer software company is based on a September 2022 survey of Oomnitza customers by TechValidate, a 3rd-party research service. The profiled company asked to have their name blinded to protect their confidentiality.

“Oomnitza gave us better technology lifecycle tracking, better financial planning, and a more proactive approach to hardware asset management.”

Challenges

The business challenges that led the profiled company to evaluate and ultimately select Oomnitza:

- Before using Oomnitza’s ETM Platform they had a:
 - Time-consuming, manual processes for managing technology assets across their entire lifecycle
 - Inability to effectively manage employee onboarding and offboarding in an automated, secure and compliant manner
- Before Oomnitza, they had trouble offboarding employees because of their inability to manage the hardware asset lifecycle

Environment

- The number of SaaS and on-premises applications in use in their organization is between 26-50.
- They have over 10,000 technology assets including endpoints (laptops, mobile devices, IoT), infrastructure (servers, storage, cloud instances), network devices, SaaS/on-premises software licenses, and accessories managed with Oomnitza.

Results

The surveyed company achieved the following results with Oomnitza:

- To deploy and start benefiting from Oomnitza took 3 to 6 months
- The business process improvement they have seen since using Oomnitza are:
 - Unified and centralized technology inventory
 - Improved asset context and response time for service desk
 - Hardware reclamation, cost savings and refresh forecasting accuracy
 - Employee offboarding automation, accuracy and completeness
- The number of audits that have been improved since using Oomnitza 2 or less
- They have achieved a cost savings between 16 to 20% from managing their technology assets with Oomnitza.
- The time saved managing their technology assets with Oomnitza is up to 40 hours per month (1/4 FTE)

Company Profile

The company featured in this case study asked to have its name publicly blinded because publicly endorsing vendors is against their policies.

TechValidate stands behind the authenticity of this data.

Company Size:
Large Enterprise

Industry:
Computer Software

About Oomnitza

Oomnitza offers the industry’s most versatile Enterprise Technology Management platform that delivers critical business process automation for IT. Our SaaS solution, featuring agentless integrations, best practices, and low-code workflows, enables enterprises to quickly achieve operational, security, and financial efficiency by leveraging their existing endpoint, application, network infrastructure, and cloud infrastructure systems. We help some of the most well-known and innovative companies to optimize resources, mitigate cyber risk, expedite audits and fortify digital experience.

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