OOMNITZA CASE STUDY

Enterprise Computer Software Company Manages the Entire Technology Lifecycle and Automates Key Business Processes with Oomnitza ETM

Introduction

This case study of a medium enterprise computer software company is based on a September 2022 survey of Oomnitza customers by TechValidate, a 3rd-party research service. The profiled company asked to have their name blinded to protect their confidentiality.

> "With Oomnitza, we now have a accurate technology tracking system that saves us time and money, while surfacing valuable accurate information."

Challenges

The business challenges that led the profiled company to evaluate and ultimately select Oomnitza:

- Before using Oomnitza's ETM Platform they had:
  - Lack of complete visibility/inventory into technology assets (endpoints, SaaS/on-premises applications, infrastructure, cloud)
  - Time-consuming, manual processes for managing technology assets across their entire lifecycle
  - Inability to effectively manage employee onboarding and offboarding in an automated, secure and compliant manner
- Before they adopted Oomnitza, they were using spreadsheets
- Before Oomnitza, they had trouble offboarding employees because of:
  - Timely and complete reclamation of all endpoints and accessories
  - Security, data privacy, audit and compliance risks due to process blindspots and error-prone manual tasks

Environment

- The number of SaaS and on-premises applications currently in use throughout their organization is over 150.
- They have between 5,001 and 10,000 technology assets including endpoints (laptops, mobile devices, IoT), infrastructure (servers, storage, cloud instances), network devices, SaaS/on-premises software licenses, and accessories managed with Oomnitza.

Results

The surveyed company achieved the following results with Oomnitza:

- To deploy and start benefiting from Oomnitza it took less than 3 months
- The business process improvement they have seen since using Oomnitza are:
  - Unified and centralized technology inventory
  - Audit accuracy, time and cost savings
  - Improved asset context and response time for service desk
  - Hardware reclamation, cost savings and refresh forecasting accuracy
  - Employee offboarding automation, accuracy and completeness
  - Ability to identify and mitigate security and compliance gaps
- The number of audits that have been improved since using Oomnitza 2 or less
- They have achieved a cost savings between 11 to 15% from managing their technology assets with Oomnitza.
- The time saved managing their technology assets with Oomnitza is 81 – 160 hours per month (1/2 – 1 FTE)

Company Profile

The company featured in this case study asked to have its name publicly blinded because publicly endorsing vendors is against their policies.

TechValidate stands behind the authenticity of this data.

Company Size:
Medium Enterprise

Industry:
Computer Software

About Oomnitza

Oomnitza offers the industry's most versatile Enterprise Technology Management platform that delivers critical business process automation for IT. Our SaaS solution, featuring agentless integrations, best practices, and low-code workflows, enables enterprises to quickly achieve operational, security, and financial efficiency by leveraging their existing endpoint, application, network infrastructure, and cloud infrastructure systems. We help some of the most well-known and innovative companies to optimize resources, mitigate cyber risk, expedite audits and fortify digital experience.

Learn More:

 Oomnitza