

Business Financial Services Company Improves Employee Offboarding Accuracy and Completeness, and Increases Efficiency with Oomnitza ETM

Introduction

This case study of a small business financial services company is based on a September 2022 survey of Oomnitza customers by TechValidate, a 3rd-party research service. The profiled company asked to have their name blinded to protect their confidentiality.

“Oomnitza has contributed value overall to the organization by allowing us to set up automated alerts for the reclamation of assets when users are off boarded.”

Challenges

The business challenges that led the profiled company to evaluate and ultimately select Oomnitza:

- Before using Oomnitza’s ETM Platform they had:
 - Time-consuming, manual processes for managing technology assets across their entire lifecycle
 - Inefficient, manual and error-prone tasks to complete regulatory, industry and vendor audits
- Before they were using Oomnitza, they were using Filemaker Pro
- Before Oomnitza, they had trouble offboarding employees because of:
 - Timely and complete reclamation of all endpoints and accessories
 - Reassignment and reuse of software licenses and cloud resources

Environment

- The number of SaaS and on-premises applications currently in use throughout their organization is over 150.
- They have between 501 and 2,000 technology assets including endpoints (laptops, mobile devices, IoT), infrastructure (servers, storage, cloud instances), network devices, SaaS/on-premises software licenses, and accessories managed with Oomnitza.

Results

The surveyed company achieved the following results with Oomnitza:

- To deploy and start benefiting from Oomnitza it took over 12 months
- The business process improvement they have seen since using Oomnitza are:
 - Improved asset context and response time for service desk
 - Hardware reclamation, cost savings and refresh forecasting accuracy
 - Employee offboarding automation, accuracy and completeness
- They have achieved a cost savings between 21 to 25% from managing their technology assets with Oomnitza.
- The time saved managing their technology assets with Oomnitza is 81 - 160 hours per month (1/2 - 1 FTE)

Company Profile

The company featured in this case study asked to have its name publicly blinded because publicly endorsing vendors is against their policies.

TechValidate stands behind the authenticity of this data.

Company Size:
Small Business

Industry:
Financial Services

About Oomnitza

Oomnitza offers the industry’s most versatile Enterprise Technology Management platform that delivers critical business process automation for IT. Our SaaS solution, featuring agentless integrations, best practices, and low-code workflows, enables enterprises to quickly achieve operational, security, and financial efficiency by leveraging their existing endpoint, application, network infrastructure, and cloud infrastructure systems. We help some of the most well-known and innovative companies to optimize resources, mitigate cyber risk, expedite audits and fortify digital experience.

Learn More:

[Oomnitza](#)