

# Educational Institution Automates Key Business Processes, Saves Significant Time and Money, and Achieves a Rapid ROI with Oomnitza

## Introduction

This case study of a educational institution is based on a September 2022 survey of Oomnitza customers by TechValidate, a 3rd-party research service. The profiled organization asked to have their name blinded to protect their confidentiality.

“Oomnitza makes us run more efficiently with the way our technology asset management system works hand to hand with our other systems including JAMF, Apple, Google, Microsoft Active Directory, and Zendesk.”

## Challenges

The business challenges that led the profiled organization to evaluate and ultimately select Oomnitza:

- Before using Oomnitza’s ETM Platform they had:
  - Inefficient, manual and error-prone tasks to complete regulatory, industry and vendor audits
- Before adopting Oomnitza, they were using:
  - Spreadsheets
  - Custom Filemaker database
- Before Oomnitza, they had trouble offboarding employees because of:
  - Timely and complete reclamation of all endpoints and accessories
  - Reassignment and reuse of software licenses and cloud resources
  - Document execution, attestation and audit proof for reclamation, legal hold, data retention, asset disposal, etc.
  - Multiple people editing information led to a lot of human error.

## Environment

- The number of SaaS and on-premises applications currently in use throughout their organization is over 150.
- They have between 501 and 2,000 technology assets including endpoints (laptops, mobile devices, IoT), infrastructure (servers, storage, cloud instances), network devices, SaaS/on-premises software licenses, and accessories managed with Oomnitza.

## Results

The surveyed organization achieved the following results with Oomnitza:

- To deploy and start benefiting from Oomnitza it took 3 to 6 months
- The business process improvement they have seen since using Oomnitza are:
  - Unified and centralized technology inventory
  - Audit accuracy, time and cost savings
  - Improved asset context and response time for service desk
  - Hardware reclamation, cost savings and refresh forecasting accuracy
  - Software/SaaS license optimization, reclamation and renewals
  - Employee offboarding automation, accuracy and completeness
- The number of audits that have been improved since using Oomnitza is 2 or less
- They have achieved a cost savings between 16 to 20% from managing their technology assets with Oomnitza.
- The time saved managing their technology assets with Oomnitza is 81 – 160 hours per month (1/2 – 1 FTE)

### Organization Profile

The organization featured in this case study asked to have its name publicly blinded because publicly endorsing vendors is against their policies.

TechValidate stands behind the authenticity of this data.

Industry:  
**Educational Institution**

### About Oomnitza

Oomnitza offers the industry’s most versatile Enterprise Technology Management platform that delivers critical business process automation for IT. Our SaaS solution, featuring agentless integrations, best practices, and low-code workflows, enables enterprises to quickly achieve operational, security, and financial efficiency by leveraging their existing endpoint, application, network infrastructure, and cloud infrastructure systems. We help some of the most well-known and innovative companies to optimize resources, mitigate cyber risk, expedite audits and fortify digital experience.

Learn More:

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