

# State & Local Government

## Introduction

This case study of a state & local government is based on a June 2022 survey of OneNeck customers by TechValidate, a 3rd-party research service. The profiled organization asked to have their name blinded to protect their confidentiality.

“OneNeck helped us reduce the administrative and security costs of managing on-premise infrastructure while providing flexible licensing for dynamic user changes.”

## Challenges

The business challenges that led the profiled organization to evaluate and ultimately select OneNeck:

- When considering OneNeck as their Microsoft CSP:
  - Helping you discover which M365 plan was right for your business: important
  - M365 consulting and roadmap Development: very Important
  - M365 migrations: very Important
  - M365 tenant set-up and management: very Important
  - User provisioning and administration (moves/add/changes): important
  - Escalation management and reporting: very Important
  - 24x7 expert-to-expert support for priority 1 and 2 incidents: important
  - Broad portfolio of complimentary multi-cloud solutions and services: moderately Important

## Use Case

The key features and functionalities of OneNeck that the surveyed organization uses:

- They choose OneNeck as their Microsoft CSP because of the:
  - Value-add services beyond just Microsoft

## Results

The surveyed organization achieved the following results with OneNeck:

- Modern productivity applications (documents/file sharing, cloud storage, etc.)
- Collaboration/communication applications (conferencing, chat, etc.)
- Support user mobility
- Enabling teamwork in remote/hybrid work environments
- Secure access/identity management
- Process automation

### Organization Profile

The organization featured in this case study asked to have its name publicly blinded because publicly endorsing vendors is against their policies.

TechValidate stands behind the authenticity of this data.

Organization Size:  
**State & Local**

Industry:  
**Government**

### About OneNeck

OneNeck IT Solutions LLC, a wholly-owned subsidiary of TDS, Inc., employs 450 people throughout the U.S. The company offers multi-cloud solutions, combined with managed services, professional IT services, hardware, and local connectivity via top-tier data centers in Arizona, Colorado, Iowa, Minnesota, Oregon, and Wisconsin. OneNeck's team of technology professionals deliver secure, modern platforms and applications for organizations embracing data-driven transformation and secure end-to-end solutions.

Learn More:

[OneNeck](#)