

# LocateSmarter, LLC

## Introduction

This case study of LocateSmarter is based on a June 2022 survey of OneNeck customers by TechValidate, a 3rd-party research service.

“OneNeck provides high-level network support and administration, allowing us to just focus on what we are in business to do.”

## Challenges

The business challenges that led the profiled company to evaluate and ultimately select OneNeck:

- When considering OneNeck as their Microsoft CSP the following we rated on levels of importance:
  - Helping you discover which M365 plan was right for your business: moderately Important
  - M365 consulting and roadmap development: moderately Important
  - M365 migrations: moderately Important
  - M365 tenant set-up and management: moderately Important
  - User provisioning and administration (moves/add/changes): moderately Important
  - Escalation management and reporting: important
  - 24x7 expert-to-expert support for priority 1 and 2 incidents: very Important
  - Broad portfolio of complimentary multi-cloud solutions and services: important

## Use Case

The key features and functionalities of OneNeck that the surveyed company uses:

- They choose OneNeck as their Microsoft CSP because of the =choices=.
  - Value-add services beyond just Microsoft
  - Expert Microsoft knowledge and expertise
  - Being flexible in order to meet your needs

## Results

The surveyed company achieved the following results with OneNeck:

- Collaboration/communication applications (conferencing, chat, etc.)
- Support user mobility
- Enabling teamwork in remote/hybrid work environments
- Secure access/identity management
- Simplifying vendors by moving more apps to a single provider

### Company Profile

Company:  
**LocateSmarter**

Company Size:  
**Small Business**

Industry:  
**Computer Services**

### About OneNeck

OneNeck IT Solutions LLC, a wholly-owned subsidiary of TDS, Inc., employs 450 people throughout the U.S. The company offers multi-cloud solutions, combined with managed services, professional IT services, hardware, and local connectivity via top-tier data centers in Arizona, Colorado, Iowa, Minnesota, Oregon, and Wisconsin. OneNeck's team of technology professionals deliver secure, modern platforms and applications for organizations embracing data-driven transformation and secure end-to-end solutions.

Learn More:

[OneNeck](#)