

Medium Enterprise Financial Services Company

Introduction

This case study of a medium enterprise financial services company is based on a December 2023 survey of OneNeck customers by TechValidate, a 3rd-party research service. The profiled company asked to have their name blinded to protect their confidentiality.

“Replacing our previous MSSP.”

“We are very pleased of the 24x7 monitoring of our firewalls and the ability to reach out to the staff for support in regards to supporting and maintaining our firewalls.”

“Very technical staff that provides timely support!”

Challenges

The business challenges that led the profiled company to evaluate and ultimately select OneNeck:

- Security posture assessment and prioritized roadmap development: Extremely Important
- Experienced Cybersecurity solution(s) implementation: Extremely Important
- Expert 24x7 support for high-priority security incidents: Extremely Important
- Broad portfolio of complimentary solutions and services: Extremely Important
- Trusted partnerships for niche security services: Extremely Important

Use Case

The key features and functionalities of Oneneck that the surveyed company uses:

- The following are relevant to protecting our environment from attacks:
 - Boundary Control
 - Following a security framework (such as CIS, NIST 800-171, or ISO 27001)
 - Secure identity and access
 - Security analytics and threat intelligence
 - Incident response plan
 - Annual security posture assessment and risk review
 - Penetration testing (Internal, cloud, wireless, social engineering/phishing, physical)
 - Security Awareness Training
 - Data Loss Preventions (DLP)
 - Data Classification

Results

The surveyed company achieved the following results with OneNeck:

- They chose OneNeck as the provider of your security services and solutions because:
 - Value-added partnership beyond just security services
 - Negative experience with another provider
 - Flexibility to meet our individual needs
 - Responsiveness
 - Ease of doing business

Company Profile

The company featured in this case study asked to have its name publicly blinded because publicly endorsing vendors is against their policies.

TechValidate stands behind the authenticity of this data.

Company Size:
Medium Enterprise

Industry:
Financial Services

About Oneneck

OneNeck IT Solutions LLC, a wholly-owned subsidiary of TDS, Inc., employs 450 people throughout the U.S. The company offers multi-cloud solutions, combined with managed services, professional IT services, hardware, and local connectivity via top-tier data centers in Arizona, Colorado, Iowa, Minnesota, Oregon, and Wisconsin. OneNeck's team of technology professionals deliver secure, modern platforms and applications for organizations embracing data-driven transformation and secure end-to-end solutions.

Learn More:

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