

focusIT, Inc.

Introduction

This case study of focusIT, Inc. is based on a June 2022 survey of OneNeck customers by TechValidate, a 3rd-party research service.

Challenges

The business challenges that led the profiled company to evaluate and ultimately select OneNeck:

- When considering OneNeck as their Microsoft CSP the following we rated on levels of importance:
 - Helping you discover which M365 plan was right for their business: Moderately Important
 - M365 Consulting and Roadmap Development: Moderately Important
 - M365 migrations: Moderately Important
 - M365 tenant set-up and management: Very Important
 - M365 user provisioning and administration (moves/add/changes): Moderately Important
 - M365 Escalation Management and Reporting: Very Important
 - 24x7 expert-to-expert support for priority 1 and 2 incidents: moderately Important
 - Broad portfolio of complimentary multi-cloud solutions and services: Very Important

Use Case

The key features and functionalities of OneNeck that the surveyed company uses:

- They chose OneNeck as their Microsoft CSP because of the:
 - Expert Microsoft knowledge and expertise

Results

The surveyed company achieved the following result with OneNeck:

- Improved organizational productivity

Company Profile

Company:
focusIT, Inc.

Company Size:
Small Business

Industry:
Consumer Services

About Oneneck

OneNeck IT Solutions LLC, a wholly-owned subsidiary of TDS, Inc., employs 450 people throughout the U.S. The company offers multi-cloud solutions, combined with managed services, professional IT services, hardware, and local connectivity via top-tier data centers in Arizona, Colorado, Iowa, Minnesota, Oregon, and Wisconsin. OneNeck's team of technology professionals deliver secure, modern platforms and applications for organizations embracing data-driven transformation and secure end-to-end solutions.

Learn More:

[OneNeck](#)