

Pegasus Transtech

Introduction

This case study of Pegasus Transtech is based on a June 2022 survey of Oneneck customers by TechValidate, a 3rd-party research service.

“OneNeck is a single provider that offers high-level support for several platforms from Microsoft and Azure to Citrix and Cisco networking.”

Challenges

The business challenges that led the profiled company to evaluate and ultimately select Oneneck:

- When considering OneNeck as their Microsoft CSP:
 - Helping them discover which M365 plan was right for their business: Important
 - M365 Consulting and Roadmap Development: Moderately Important
 - M365 Migrations: Not Important
 - M365 tenant set-up and management: Slightly Important
 - User provisioning and administration (moves/add/changes): Slightly Important
 - Escalation Management and Reporting: Slightly Important
 - 24x7 expert-to-expert support for priority 1 and 2 incidents: Moderately Important
 - Broad Portfolio of complimentary multi-cloud solutions and services: Important

Use Case

The key features and functionalities of Oneneck that the surveyed company uses:

- They chose OneNeck as their Microsoft CSP because:
 - Negative experience with another provider
 - Responsiveness/Acting quickly
 - Ease of doing business

Results

The surveyed company achieved the following results with Oneneck:

- Improved organizational productivity
- Improved collaboration and communication
- Better teamwork in remote/hybrid work environments
- Simplifying vendors by moving more apps to a single provider

Company Profile

Company:
Pegasus Transtech

Company Size:
Small Business

Industry:
Transportation Services

About Oneneck

OneNeck IT Solutions LLC, a wholly-owned subsidiary of TDS, Inc., employs 450 people throughout the U.S. The company offers multi-cloud solutions, combined with managed services, professional IT services, hardware, and local connectivity via top-tier data centers in Arizona, Colorado, Iowa, Minnesota, Oregon, and Wisconsin. OneNeck's team of technology professionals deliver secure, modern platforms and applications for organizations embracing data-driven transformation and secure end-to-end solutions.

Learn More:

[OneNeck](#)