

ONENECK CASE STUDY

DISTek Integration, Inc.

Introduction

This case study of DISTek Integration, Inc. is based on a June 2022 survey of OneNeck customers by TechValidate, a 3rd-party research service.

"With OneNeck, all Microsoft application licensing is done in one place - no more need for audits - we are always in compliance."

Challenges

The business challenges that led the profiled company to evaluate and ultimately select OneNeck:

- When considering OneNeck as their Microsoft CSP the following we rated on levels of importance:
 - Helping you discover which M365 plan was right for your business: very Important
 - M365 consulting and roadmap development: moderately Important
 - M365 migrations: very Important
 - M365 tenant set-up and management: very Important
 - User provisioning and administration (moves/add/changes): slightly **Important**
 - Escalation management and reporting: not Important
 - 24×7 expert-to-expert support for priority 1 and 2 incidents: very **Important**
 - Broad portfolio of complimentary multi-cloud solutions and services: very Important

Use Case

The key features and functionalities of OneNeck that the surveyed company uses:

- They choose OneNeck as their Microsoft CSP
 - Value-add services beyond just Microsoft
 - Ease of doing business

Results

The surveyed company achieved the following results with OneNeck:

- Modern productivity applications (documents/file sharing, cloud storage, etc.)
- Collaboration/communication applications (conferencing, chat, etc.)
- Support user mobility
- Enabling teamwork in remote/hybrid work environments
- Simplifying vendors by moving more apps to a single provider

Company Profile

Company: DISTek Integration, Inc.

Company Size: **Medium Enterprise**

Industry: **Engineering**

About Oneneck

OneNeck IT Solutions LLC, a wholly-owned subsidiary of TDS, Inc., employs 450 people throughout the U.S. The company offers multicloud solutions, combined with managed services, professional IT services, hardware, and local connectivity via top-tier data centers in Arizona, Colorado, Iowa, Minnesota, Oregon, and Wisconsin. OneNeck's team of technology professionals deliver secure, modern platforms and applications for organizations embracing data-driven transformation and secure end-to-end solutions.

Learn More:

☑ OneNeck

Source: Bob Theisen, IT Vice President, DISTek Integration, Inc.