

Integrated Solutions Group, Inc

Introduction

This case study of Integrated Solutions Group, Inc is based on a June 2022 survey of Oneneck customers by TechValidate, a 3rd-party research service.

“We have provided software for our primary customer for over 20 years. They needed a common place for ALL of their “locations” to be able to run our software for managing and reporting purposes. They like working with us for their applications, but do not trust their own IT department to provide a reliable platform on which to run it on. We found that OneNeck provided all the services they need and allows us to concentrate on our primary responsibility of maintaining their custom applications. i.e. We act as a middleman between our customer and OneNeck. In the not-too-distant future, I hope to have them work directly with OneNeck while we continue to provide support for their applications.”

Challenges

The business challenges that led the profiled company to evaluate and ultimately select Oneneck:

- When considering OneNeck as their Microsoft CSP:
 - Helping you discover which M365 plan was right for your business: moderately Important
 - M365 consulting and roadmap development: Important
 - M365 migrations: slightly Important
 - M365 tenant set-up and management: moderately Important
 - User provisioning and administration (moves/add/changes): important
 - Escalation management and reporting: very Important
 - 24x7 expert-to-expert support for priority 1 and 2 incidents: very Important
 - Broad portfolio of complimentary multi-cloud solutions and services: slightly Important

Use Case

The key features and functionalities of Oneneck that the surveyed company uses:

- They choose OneNeck as their Microsoft CSP because:
 - Being flexible in order to meet their needs
 - Responsiveness/Acting quickly
 - Ease of doing business

Results

The surveyed company achieved the following results with Oneneck:

- Secure access/identity management
- Simplifying vendors by moving more apps to a single provider

Company Profile

Company:
Integrated Solutions Group, Inc

Company Size:
Small Business

Industry:
Computer Software

About Oneneck

OneNeck IT Solutions LLC, a wholly-owned subsidiary of TDS, Inc., employs 450 people throughout the U.S. The company offers multi-cloud solutions, combined with managed services, professional IT services, hardware, and local connectivity via top-tier data centers in Arizona, Colorado, Iowa, Minnesota, Oregon, and Wisconsin. OneNeck's team of technology professionals deliver secure, modern platforms and applications for organizations embracing data-driven transformation and secure end-to-end solutions.

Learn More:

[OneNeck](#)