

Short’s Travel Management

Introduction

This case study of Short’s Travel Management is based on a June 2022 survey of OneNeck customers by TechValidate, a 3rd-party research service.

Challenges

The business challenges that led the profiled company to evaluate and ultimately select OneNeck:

- When considering OneNeck as their Microsoft CSP the following we rated on levels of importance:
 - Helping you discover which M365 plan was right for your business: moderately Important
 - M365 consulting and roadmap development: not Important
 - M365 migrations: not Important
 - M365 tenant set-up and management: not Important
 - User provisioning and administration (moves/add/changes): not Important
 - Escalation management and reporting: slightly Important
 - 24x7 expert-to-expert support for priority 1 and 2 incidents: moderately Important
 - Broad portfolio of complimentary multi-cloud solutions and services: slightly Important

Use Case

The key features and functionalities of Oneneck that the surveyed company uses:

- They choose OneNeck as their Microsoft CSP because of the:
 - Value-add services beyond just Microsoft

Results

The surveyed company achieved the following results with OneNeck:

- Modern productivity applications (documents/file sharing, cloud storage, etc.)
- Collaboration/communication applications (conferencing, chat, etc.)
- Enabling teamwork in remote/hybrid work environments

Company Profile

Company:
Short’s Travel Management

Company Size:
Medium Enterprise

Industry:
Transportation Services

About Oneneck

OneNeck IT Solutions LLC, a wholly-owned subsidiary of TDS, Inc., employs 450 people throughout the U.S. The company offers multi-cloud solutions, combined with managed services, professional IT services, hardware, and local connectivity via top-tier data centers in Arizona, Colorado, Iowa, Minnesota, Oregon, and Wisconsin. OneNeck’s team of technology professionals deliver secure, modern platforms and applications for organizations embracing data-driven transformation and secure end-to-end solutions.

Learn More:

[↗ OneNeck](#)