ONENECK CASE STUDY

Small Business Transportation Services Company

Introduction

This case study of a small business transportation services company is based on a November 2023 survey of OneNeck customers by TechValidate, a 3rd-party research service. The profiled company asked to have their name blinded to protect their confidentiality.

> "We needed tools and expertise in our environment."
>
> "OneNeck connected us to our penetration test partner as well as introduced us to Fortra's Alert Logic as a resale customer. "
>
> "In my short time with Transflo and OneNeck, and my over 20 years working with and for managed service providers, OneNeck has demonstrated that they have solid practices and are focused on the customer. "

Challenges

The business challenges that led the profiled company to evaluate and ultimately select OneNeck:

- Security posture assessment and prioritized roadmap development: Important
- Experienced Cybersecurity solution(s) implementation: Extremely Important
- Expert 24×7 support for high-priority security incidents: Extremely Important
- Broad portfolio of complimentary solutions and services: Important
- Trusted partnerships for niche security services: Slightly Important

Use Case

The key features and functionalities of OneNeck that the surveyed company uses:

- The following are relevant to protecting our environment from attacks:
  - Annual security posture assessment and risk review
  - Penetration testing (external, cloud, wireless, social engineering/phishing, physical)
  - Security Awareness Training
  - Following a security framework (such as CIS, NIST 800-171, or ISO 27001)
  - Security analytics and threat intelligence
  - Endpoint Protection with Next Gen AV
  - Incident response plan
  - Infrastructure log monitoring with Managed Detection and Response (MDR)

Results

The surveyed company achieved the following results with OneNeck:

- They chose OneNeck as the provider of your security services and solutions because:
  - Flexibility to meet our individual needs

Company Profile

The company featured in this case study asked to have its name publicly blinded because publicly endorsing vendors is against their policies.

TechValidate stands behind the authenticity of this data.

Company Size:
Small Business

Industry:
Transportation Services

About Oneneck

OneNeck IT Solutions LLC, a wholly-owned subsidiary of TDS, Inc., employs 450 people throughout the U.S. The company offers multi-cloud solutions, combined with managed services, professional IT services, hardware, and local connectivity via top-tier data centers in Arizona, Colorado, Iowa, Minnesota, Oregon, and Wisconsin. OneNeck's team of technology professionals deliver secure, modern platforms and applications for organizations embracing data-driven transformation and secure end-to-end solutions.

Learn More:

OneNeck