

Unbridled Solutions, LLC

Introduction

This case study of Unbridled is based on a June 2022 survey of OneNeck customers by TechValidate, a 3rd-party research service.

“OneNeck has been a vital ally for Unbridled across several different pain points, including cybersecurity, technology project management, hardware acquisition, and software licensing. They always bring consistent talent to the table, combining subject matter expertise with a customer-first mindset, which is exactly the kind of people we need on our side. We have had some pretty bad MSP experiences in the past, so it has been beyond refreshing to work with a truly capable and supportive group like OneNeck. ”

Challenges

The business challenges that led the profiled company to evaluate and ultimately select OneNeck:

- When considering OneNeck as their Microsoft CSP the following we rated on levels of importance:
 - Helping you discover which M365 plan was right for your business: not Important
 - M365 consulting and roadmap development: not Important
 - M365 migrations: important
 - M365 tenant set-up and management: not Important
 - User provisioning and administration (moves/add/changes): important
 - escalation management and reporting: moderately Important
 - 24x7 expert-to-expert support for priority 1 and 2 incidents: moderately Important
 - Broad portfolio of complimentary multi-cloud solutions and services: slightly Important

Use Case

The key features and functionalities of OneNeck that the surveyed company uses:

- They choose OneNeck as their Microsoft CSP because:
 - Expert Microsoft knowledge and expertise
 - Being flexible in order to meet your needs

Results

The surveyed company achieved the following results with OneNeck:

- Modern productivity applications (documents/file sharing, cloud storage, etc.)
- Collaboration/communication applications (conferencing, chat, etc.)
- Support user mobility
- Enabling teamwork in remote/hybrid work environments
- Secure access/identity management
- Process automation

Company Profile

Company:
Unbridled

Company Size:
Small Business

Industry:
Hospitality

About OneNeck

OneNeck IT Solutions LLC, a wholly-owned subsidiary of TDS, Inc., employs 450 people throughout the U.S. The company offers multi-cloud solutions, combined with managed services, professional IT services, hardware, and local connectivity via top-tier data centers in Arizona, Colorado, Iowa, Minnesota, Oregon, and Wisconsin. OneNeck's team of technology professionals deliver secure, modern platforms and applications for organizations embracing data-driven transformation and secure end-to-end solutions.

Learn More:

[OneNeck](#)