

Dunwoody College of Technology

Introduction

This case study of Executive Director of IT is based on a November 2023 survey of OneNeck customers by TechValidate, a 3rd-party research service.

“Increased maturity around DR and BCP. ”

“Service provided is extremely valuable for us in so many ways. Partnership has dropped off the past few years; would like more engagement from OneNeck to Dunwoody to lead conversations to address our capacity gaps. ”

Challenges

The business challenges that led the profiled organization to evaluate and ultimately select OneNeck:

- Security posture assessment and prioritized roadmap development: Slightly Important
- Experienced Cybersecurity solution(s) implementation: Important
- Expert 24x7 support for high-priority security incidents: Extremely Important
- Broad portfolio of complimentary solutions and services: Important
- Trusted partnerships for niche security services: Slightly Important

Use Case

The key features and functionalities of OneNeck that the surveyed organization uses:

- The following are relevant to protecting our environment from attacks:
 - Annual security posture assessment and risk review
 - Penetration testing (external, cloud, wireless, social engineering/phishing, physical)
 - Boundary Control
 - Security Awareness Training
 - Incident response plan
 - Privileged Access Management (PAM)
 - Data Classification

Results

The surveyed organization achieved the following results with OneNeck:

- They chose OneNeck as the provider of your security services and solutions because:
 - Value-added partnership beyond just security services
 - Flexibility to meet our individual needs
 - Responsiveness
 - Ease of doing business

Organization Profile

Organization:
Executive Director of IT

Industry:
Educational Institution

About Oneneck

OneNeck IT Solutions LLC, a wholly-owned subsidiary of TDS, Inc., employs 450 people throughout the U.S. The company offers multi-cloud solutions, combined with managed services, professional IT services, hardware, and local connectivity via top-tier data centers in Arizona, Colorado, Iowa, Minnesota, Oregon, and Wisconsin. OneNeck's team of technology professionals deliver secure, modern platforms and applications for organizations embracing data-driven transformation and secure end-to-end solutions.

Learn More:

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