

CGI Group

Introduction

This case study of CGI Group is based on an October 2019 survey of O.C. Tanner customers by TechValidate, a 3rd-party research service.



“The personalized yearbooks are very meaningful.”

“Employees love the personalized yearbooks.”

Challenges

The business challenges that led the profiled company to evaluate and ultimately select O.C. Tanner:

- Challenges faced that led them to purchase O.C. Tanner solutions:
 - A desire to consolidate recognition programs

Use Case

The key features and functionalities of O.C. Tanner that the surveyed company uses:

- O.C. Tanner products/services they use:
 - Service Awards (Yearbook™)

Results

The surveyed company achieved the following results with O.C. Tanner:

- Outcomes realized as a result of using O.C. Tanner solutions:
 - Employees feeling that their work is meaningful and having a stronger connection to their company’s mission or purpose
- O.C. Tanner capabilities compared to competitors:
 - Total cost of ownership: better
 - Ease-of-use: better
 - Customer service: best in class
 - Technology: significantly better
 - Award selection: significantly better
 - Custom awards: best in class
 - Flexible program design: best in class
- Saw a return on their initial investment with their O.C. Tanner solution within 1 year.
- They strongly agree that O.C. Tanner helps their organization accomplish and appreciate great work.

Company Profile

Company:
CGI Group

Company Size:
Large Enterprise

Industry:
Computer Services

About O.C. Tanner

O.C. Tanner helps organizations inspire and appreciate great work. Thousands of clients globally use our cloud-based technology, tools, and awards to provide meaningful recognition for their employees. Learn more at www.octanner.com.

Learn More:

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