

Calpine Corporation

Introduction

This case study of Calpine Corporation is based on an October 2019 survey of O.C. Tanner customers by TechValidate, a 3rd-party research service.



“Employees appreciate the newly designed service awards.”

“Previously, we didn’t offer an award until the 5-year milestone. We incorporated a 1-year award and got very positive feedback from the employees who were not expecting anything.”

Challenges

Business challenges that led the profiled company to evaluate and ultimately select O.C. Tanner:

- Challenges faced that led them to purchase O.C. Tanner solutions:
 - Needing to replace or create a recognition program

Use Case

Key features and functionalities of O.C. Tanner that the surveyed company uses:

- O.C. Tanner products/services they use:
 - Service Awards (Yearbook™)

Results

The surveyed company achieved the following results with O.C. Tanner:

- Outcomes realized as a result of using O.C. Tanner solutions:
 - Employees’ contributions and successes being celebrated
- O.C. Tanner capabilities compared to competitors:
 - Transparent pricing: better
 - Total cost of ownership: better
 - Ease-of-use: significantly better
 - Customer service: significantly better
 - Technology: significantly better
 - Award selection: better
 - Custom awards: significantly better
 - Flexible program design: better
- Saw a return on their initial investment with their O.C. Tanner solution in within 1 year.
- They agree that O.C. Tanner helps their organization accomplish and appreciate great work.

Company Profile

Company:
Calpine Corporation

Company Size:
Fortune 500

Industry:
Energy & Utilities

About O.C. Tanner

O.C. Tanner helps organizations inspire and appreciate great work. Thousands of clients globally use our cloud-based technology, tools, and awards to provide meaningful recognition for their employees. Learn more at www.octanner.com.

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