Verizon engineer says pervasive visibility and service intelligence extremely important to retain control over quality and performance

Strongly agrees insights into service, application, and infrastructure performance requires smart data that is well-structured, contextual, and available in real time.

Source: Howard Drew, Engineer, Verizon Communications Inc.

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✔ Validated   Published: Feb. 28, 2018   TVID: 6C2-DC5-65C