# Telecom Improves Service Uptime

" With NETSCOUT nGeniusONE, our telecommunications company has derived some core benefits. We get a consistent, holistic and comprehensive view of our entire network service delivery IT infrastructure. We have also reduced time spent in the war room resolving technical issues. We've also been able to initiate quicker problem resolution, reducing MTTK substantially. Lastly, we have also increased our service uptime and end-user productivity.

— Engineer, Large Enterprise Telecommunications Services Company

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