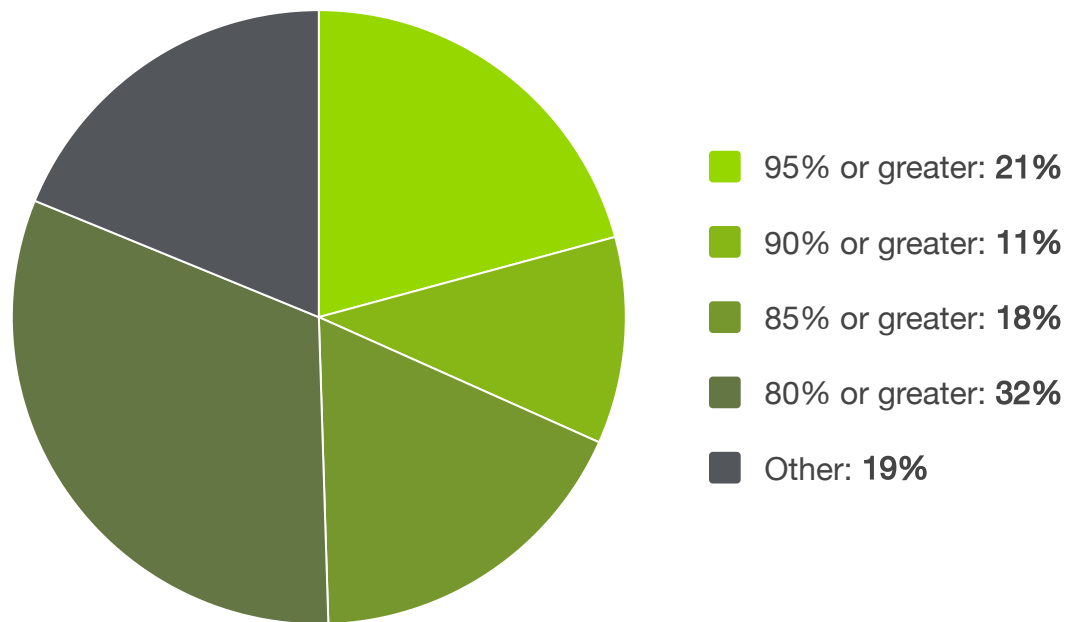# 4 out of 5 NETSCOUT Customers Reduce MTTK by 80% or More and Decreased Operational Costs

How much have you reduced the mean time to knowledge (MTTK) by identifying the root cause of service degradations or outage problems with NETSCOUT's proactive service triage as compared to an alternative solution?

- 95% or greater: **21%**
- 90% or greater: **11%**
- 85% or greater: **18%**
- 80% or greater: **32%**
- Other: **19%**

NETSCOUT™   TechValidate
                   by SurveyMonkey

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