NETSCOUT NGENIUSONE SOLUTION CASE STUDY

Cambia Health Solutions

Introduction

This case study of Cambia Health Solutions is based on a survey of NETSCOUT nGeniusONE Solution customers by TechValidate, a 3rd-party research service.

> "NETSCOUT solutions enable superior business insights and decision making by harnessing the full power of smart data."
>
> "NETSCOUT solutions help solve challenges related to the complexity of managing digital services at scale and high speed of change. In doing so, NETSCOUT provides business continuity with smart data."

Challenges

The business challenges that led the Cambia Health Solutions to evaluate and ultimately select NETSCOUT nGeniusONE Solution:

- Utilized the following NETSCOUT solution features for business continuity:
  - Automatic discovery of service-delivery components and visualization of all interdependencies
  - Gain a situational awareness through service-centric dashboards and a top-down approach

Use Case

The key features and functionalities of NETSCOUT nGeniusONE Solution that the Cambia Health Solutions uses:

- Agrees that the approach most effective for assuring digital initiatives is continuous monitoring and real-time analytics of data flowing over the network.

Results

Cambia Health Solutions achieved the following results with NETSCOUT nGeniusONE Solution:

- **Strongly agrees** with the following statements:
  - NETSCOUT helps measure and manage current IT infrastructure and services
  - NETSCOUT helps achieve business goals by continuously measuring the performance of services and infrastructure to identify potential problems and plan for the roll-out of new applications
  - NETSCOUT helps to confidently navigate through changes for one or more of the following: Cloud, Unified Communications, Security, and IoT
- Rated the following NETSCOUT solutions **best in class** when compared to alternative solutions for helping to solve service performance problems in their IT infrastructure that use different innovative technologies:
  - nGeniusONE with InfiniStreamNG appliances or vSTREAM and nGeniusPULSE for Cloud
  - nGeniusONE with physical and virtual InfiniStreamNG appliances or vSTREAM for Virtualization (data center, SDN/NFV)
  - nGeniusONE with InfiniStreamNG appliances or vSTREAM for IoT infrastructure (edge, core and cloud)
  - nGeniusONE with ASI technology for Continuous Application Deployment performance monitoring
- Has reduced business risk associated with new digital services by 50-79%
- Rated the following payback period in each of the following areas, when using NETSCOUT solutions:
  - **Operational efficiencies: 3-6 months**
  - **Increased collaboration: 3-6 months**

Company Profile

Company:
Cambia Health Solutions

Company Size:
Large Enterprise

Industry:
Healthcare

About NETSCOUT nGeniusONE Solution

The nGeniusONE Solution for Enterprise Performance Management enables the IT organization to attain rapid and clear insights into network and application performance across any infrastructure environment – data center, private & public cloud, and co-locations. Quickly triage issues and assure extraordinary service quality from a single solution.

Learn More:

⬈ NETSCOUT

⬈ NETSCOUT nGeniusONE Solution