IT Focus Areas – Americas

What are the top focus areas for your organization over the next 12 months?

Focus Area	Percentage
Improving cyber security	72%
Reducing network downtime/ improving network resiliency	53%
Automating/streamlining IT and business processes	50%
Automating processes and workflows	35%
Improving worker productivity	33%
Improving the employee experience and retaining talent	32%
Modernizing applications (e.g., to better integrate with cloud, APIs, AI/cognitive technology etc.)	32%
Maintaining worker safety	21%
Building "smart spaces" (spaces that rely on intelligence to improve the safety, productivity, and experiences of those using the space)	9%

Source: TechValidate survey of 1738 users of Cisco Meraki. Sample comprised of IT organizations located in the Americas

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