IT Focus Areas – APJC

What are the top focus areas for your organization over the next 12 months?

Focus Area	Percentage
Improving cyber security	65%
Automating/streamlining IT and business processes	62%
Reducing network downtime/ improving network resiliency	46%
Automating processes and workflows	41%
Improving worker productivity	39%
Improving the employee experience and retaining talent	36%
Modernizing applications (e.g., to better integrate with cloud, APIs, AI/cognitive technology etc.)	35%
Maintaining worker safety	28%
Building "smart spaces" (spaces that rely on intelligence to improve the safety, productivity, and experiences of those using the space)	10%

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