

## Flexible, Modular, Available

Serge Velte, a LIMS Admin & Developer at British American Tobacco, would be very likely to recommend LabWare for these reasons:



1. The flexibility of the system. We are since 1999 on LabWare and never been in the situation where a new business requirement couldn't be implemented because of the system's limitations. In a fast-changing business environment with hundreds change requests every year it's a true benefit.

2. Modularity and capability to implement most changes short-term if required and with low-risk. No need to bundle them to big packages and deploy in fixed release cycles which significantly reduces the risk of "collateral damage."

3. Availability of detailed system documentation and knowledge for customers: training, LabWare Support website, and mailing list.

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Source: Serge Velte, LIMS Admin & Developer, British American Tobacco



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by SurveyMonkey

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Based on a response of 10 to the question "On a scale of 0-10, how likely would you be to recommend LabWare LIMS & ELN?"