LABWARE LIMS AND ELN SOLUTIONS CASE STUDY

Natura Cosmeticos

Introduction

This case study of Natura Cosmeticos is based on a March 2016 survey of LabWare LIMS and ELN Solutions customers by TechValidate, a 3rd-party research service.

Challenges

The business challenges that led the profiled company to evaluate and ultimately select LabWare LIMS and ELN Solutions:

- Challenges solved with LabWare:
  - Lab efficiency / productivity
  - Security and protection of intellectual property
  - Instrument integration and consolidated reporting

Use Case

The key features and functionalities of LabWare LIMS and ELN Solutions that the surveyed company uses:

- Has used LabWare for 1 to 4 years.
- Versions of LabWare the company is currently using:
  - LabWare LIMS v6
  - LabWare ELN
- 3rd party software application interfaced to the LabWare system:
  - Enterprise Resource Planning (ERP)

Results

The surveyed company achieved the following results with LabWare LIMS and ELN Solutions:

- Chose LabWare for an informatics partner because of their:
  - Company stability
  - Global presence
  - Local presence
  - Reputation
  - User community
  - Product functionality
- Benefits realized from using LabWare solutions:
  - Captured data directly from laboratory instruments
  - Improved traceability, security and audit trails that provided accountability
  - Replaced Excel spreadsheets with integrated ELN
  - Controlled access to sensitive / proprietary data
  - Went paperless
  - Improved regulatory compliance
- Satisfaction with the following LabWare areas:
  - Product functionality: highly satisfied
  - Industry focused templates: highly satisfied
  - Professional services: extremely satisfied
  - Customer technical support: extremely satisfied
  - Customer training: highly satisfied

Company Profile

Company:
Natura Cosmeticos

Company Size:
Large Enterprise

Industry:
Consumer Products

About LabWare LIMS and ELN Solutions

LabWare's Enterprise Laboratory Platform is comprised of LIMS (Laboratory Information Management System) and ELN (Electronic Laboratory Notebook) functioning as an integrated single solution, it offers a range of user-configurable functionality and is based entirely on open standards.

Learn More:

LabWare

LabWare LIMS and ELN Solutions

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