

Global 500 Chemicals Company

Introduction

This case study of a Global 500 chemicals company is based on a November 2017 survey of LabWare LIMS and ELN customers by TechValidate, a 3rd-party research service. The profiled company asked to have their name blinded to protect their confidentiality.



“LabWare provides a positive Return On Investment (ROI) for my organization.”

“Process automation and workflow has had a significant impact on the organization and a significant ROI”

Challenges

The business challenges that led the profiled company to evaluate and ultimately select LabWare LIMS and ELN:

- Challenges solved with LabWare:
 - Lab efficiency/productivity
 - Security and protection of intellectual property

Use Case

The key features and functionalities of LabWare LIMS and ELN that the surveyed company uses:

- Versions of LabWare the company is currently using:
 - LabWare 7 LIMS
- Has used LabWare for 10 to 14 years.

Results

The surveyed company achieved the following results with LabWare LIMS and ELN:

- Chose LabWare for an informatics partner because of their:
 - Service and support
 - User community
 - Product functionality
- Satisfaction with the following LabWare areas:
 - Product functionality: Extremely satisfied
 - Professional services: Extremely satisfied
 - Customer technical support: Extremely satisfied
 - Customer training: Extremely satisfied

Company Profile

The company featured in this case study asked to have its name publicly blinded because publicly endorsing vendors is against their policies.

TechValidate stands behind the authenticity of this data.

Company Size:
Global 500

Industry:
Chemicals

About LabWare LIMS and ELN

LabWare's Enterprise Laboratory Platform is comprised of LIMS (Laboratory Information Management System) and ELN (Electronic Laboratory Notebook) functioning as an integrated single solution, it offers a range of user-configurable functionality and is based entirely on open standards.

Learn More:

[LabWare](#)

[LabWare LIMS and ELN](#)