LABWARE LIMS AND ELN CASE STUDY

QUASFAR M&F S.A., a laboratory services organization in Colombia

Introduction

This case study of Quasfar is based on a November 2017 survey of LabWare LIMS and ELN customers by TechValidate, a 3rd-party research service.

> "LabWare provides a positive Return On Investment (ROI) for my organization."
>
> The Impact of LabWare on Quasfar:
> "Productivity increases, process improvement, data integrity, regulatory compliance, systems integration, paperless lab, instruments integration, cost reductions."

Challenges

The business challenges that led the profiled company to evaluate and ultimately select LabWare LIMS and ELN:

- Challenges solved with LabWare:
    - Lab efficiency/productivity
    - Regulatory compliance
    - Security and protection of intellectual property
    - Instrument integration and consolidated reporting

Use Case

The key features and functionalities of LabWare LIMS and ELN that the surveyed company uses:

- Versions of LabWare the company is currently using:
    - LabWare 7 LIMS
    - LabWare ELN
- Has used LabWare for up to 1 year.
- 3rd-party tools interfaced with LabWare:
    - CDS: Partially interfaced

Results

The surveyed company achieved the following results with LabWare LIMS and ELN:

- Chose LabWare for an informatics partner because of their:
    - Company stability
    - Local presence
    - Reputation
    - Responsiveness/reliability/uptime
    - Service and support
    - User community
    - Product functionality
- Satisfaction with the following LabWare areas:
    - Product functionality: Extremely satisfied
    - Professional services: Extremely satisfied
    - Customer technical support: Highly satisfied
    - Customer training: Highly satisfied

Company Profile

Company:
Quasfar

Company Size:
Small Business

Industry:
Pharmaceuticals

About LabWare LIMS and ELN

LabWare's Enterprise Laboratory Platform is comprised of LIMS (Laboratory Information Management System) and ELN (Electronic Laboratory Notebook) functioning as an integrated single solution, it offers a range of user-configurable functionality and is based entirely on open standards.

Learn More:

[LabWare

[LabWare LIMS and ELN