

A Foundation for Data Management at dōTERRA

Introduction

This case study of dōTERRA is based on a November 2017 survey of LabWare LIMS and ELN customers by TechValidate, a 3rd-party research service.



“LabWare provides a positive Return On Investment (ROI) for my organization.”

“Our system has allowed the QC department to become more integrated and efficient across the different departments that we support for analytical needs. We have enjoyed the flexibility of other departments utilizing and allowing us to train them in the data integrity tools and functions that the system provides. It has broadened the plan for implementation of other modules to support other functions and departments of the company. It has provided a foundation of comfort across the company for data management.”

Challenges

The business challenges that led the profiled company to evaluate and ultimately select LabWare LIMS and ELN:

- Challenges solved with LabWare:
 - Security and protection of intellectual property

Use Case

The key features and functionalities of LabWare LIMS and ELN that the surveyed company uses:

- Versions of LabWare the company is currently using:
 - LabWare 7 LIMS
 - LabWare ELN

Results

The surveyed company achieved the following results with LabWare LIMS and ELN:

- Chose LabWare for an informatics partner because of their:
 - Company stability
 - Global presence
 - Reputation
 - Responsiveness/reliability/uptime
 - Service and support
 - Product functionality
 - Price
- Satisfaction with the following LabWare areas:
 - product functionality: extremely satisfied
 - industry-focused solutions: extremely satisfied
 - professional services: extremely satisfied
 - customer technical support: extremely satisfied
 - customer training: extremely satisfied

Company Profile

Company:
dōTERRA

Company Size:
Medium Enterprise

Industry:
Therapeutic Consumer Products

About LabWare LIMS and ELN

LabWare’s Enterprise Laboratory Platform is comprised of LIMS (Laboratory Information Management System) and ELN (Electronic Laboratory Notebook) functioning as an integrated single solution, it offers a range of user-configurable functionality and is based entirely on open standards.

Learn More:

[LabWare](#)

[LabWare LIMS and ELN](#)