

# Entegris, Inc., a leader in products and materials for semiconductor and other advanced manufacturing environments.

## Introduction

This case study of Entegris, Inc. is based on a November 2017 survey of LabWare LIMS and ELN customers by TechValidate, a 3rd-party research service.



“LabWare provides a positive Return On Investment (ROI) for my organization.”

“LabWare has provided the laboratory with a comprehensive solution for all relevant laboratory functions and combined them into a configurable user developed interface. ”

## Challenges

The business challenges that led the profiled company to evaluate and ultimately select LabWare LIMS and ELN:

- Challenges solved with LabWare:
  - Lab efficiency/productivity

## Use Case

The key features and functionalities of LabWare LIMS and ELN that the surveyed company uses:

- Versions of LabWare the company is currently using:
  - LabWare 7 LIMS
- Has used LabWare for 5 to 9 years.

## Results

The surveyed company achieved the following results with LabWare LIMS and ELN:

- Chose LabWare for an informatics partner because of their:
  - Reputation
  - Responsiveness/reliability/uptime
  - Service and support
  - User community
  - Product functionality
- Satisfaction with the following LabWare areas:
  - product functionality: extremely satisfied
  - professional services: highly satisfied
  - customer technical support: highly satisfied
  - customer training: highly satisfied

### Company Profile

Company:  
**Entegris, Inc.**

Company Size:  
**Large Enterprise**

Industry:  
**Electronics**

### About LabWare LIMS and ELN

LabWare's Enterprise Laboratory Platform is comprised of LIMS (Laboratory Information Management System) and ELN (Electronic Laboratory Notebook) functioning as an integrated single solution, it offers a range of user-configurable functionality and is based entirely on open standards.

Learn More:

[LabWare](#)

[LabWare LIMS and ELN](#)