

State & Local Government

Introduction

This case study of a state & local government is based on a November 2017 survey of LabWare LIMS and ELN customers by TechValidate, a 3rd-party research service. The profiled organization asked to have their name blinded to protect their confidentiality.



“LabWare provides a positive Return On Investment (ROI) for my organization.”

“Provides the flexibility to allow development of solutions that deliver the requirements of differing science disciplines and their ways of working”

Challenges

The business challenges that led the profiled organization to evaluate and ultimately select LabWare LIMS and ELN:

- Challenges solved with LabWare:
 - Integration of all science labs in a single comprehensive LIMS system

Use Case

The key features and functionalities of LabWare LIMS and ELN that the surveyed organization uses:

- Versions of LabWare the company is currently using:
 - LabWare LIMS v6
- Has used LabWare for 10 to 14 years.
- 3rd-party tools interfaced with LabWare:
 - Analytical Balances: partially interfaced
 - CDS: partially interfaced

Results

The surveyed organization achieved the following results with LabWare LIMS and ELN:

- Chose LabWare for an informatics partner because of their:
 - Company stability
 - Reputation
 - Product functionality
 - Price
- Satisfaction with the following LabWare areas:
 - Product functionality: Extremely satisfied
 - Customer technical support: Extremely satisfied
 - Customer training: Highly satisfied

Organization Profile

The organization featured in this case study asked to have its name publicly blinded because publicly endorsing vendors is against their policies.

TechValidate stands behind the authenticity of this data.

Organization Size:
State & Local

Industry:
Government

About LabWare LIMS and ELN

LabWare’s Enterprise Laboratory Platform is comprised of LIMS (Laboratory Information Management System) and ELN (Electronic Laboratory Notebook) functioning as an integrated single solution, it offers a range of user-configurable functionality and is based entirely on open standards.

Learn More:

[LabWare](#)

[LabWare LIMS and ELN](#)