

Case Study: ANAM, Análisis Ambientales

Introduction

This case study of ANAM is based on a November 2017 survey of LabWare LIMS and ELN customers by TechValidate, a 3rd-party research service.



“LabWare provides a positive Return On Investment (ROI) for my organization.”

“Integration of areas optimizing the transfer and flow of information within the company, improving the quality of service to our customers.”

Challenges

The business challenges that led the profiled company to evaluate and ultimately select LabWare LIMS and ELN:

- Challenges solved with LabWare:
 - Lab efficiency/productivity
 - Depuration and transfer of static data

Use Case

The key features and functionalities of LabWare LIMS and ELN that the surveyed company uses:

- Versions of LabWare the company is currently using:
 - LabWare 7 LIMS
- Has used LabWare for 1 to 4 years.
- Third-party tools interfaced with LabWare:
 - Analytical Balances: partially interfaced
 - ERP: partially interfaced
 - SDMS: partially interfaced

Results

The surveyed company achieved the following results with LabWare LIMS and ELN:

- Chose LabWare for an informatics partner because of their:
 - Global presence
 - User community
- Satisfaction with the following LabWare areas:
 - Product functionality: Highly satisfied
 - Professional services: Highly satisfied
 - Customer technical Support: highly satisfied
 - Customer training: Satisfied

Company Profile

Company:
ANAM

Company Size:
Medium Enterprise

Industry:
Environmental Services & Equipment

About LabWare LIMS and ELN

LabWare's Enterprise Laboratory Platform is comprised of LIMS (Laboratory Information Management System) and ELN (Electronic Laboratory Notebook) functioning as an integrated single solution, it offers a range of user-configurable functionality and is based entirely on open standards.

Learn More:

[LabWare](#)

[LabWare LIMS and ELN](#)