

Making Results Count at a State Public Health Laboratory

Introduction

This case study of a state government organization is based on a March 2016 survey of LabWare LIMS and ELN Solutions customers by TechValidate, a 3rd-party research service. The profiled organization asked to have their name blinded to protect their confidentiality.

Challenges

The business challenges that led the profiled organization to evaluate and ultimately select LabWare LIMS and ELN Solutions:

- Challenges solved with LabWare:
 - Lab efficiency / productivity
 - Instrument integration and consolidated reporting

Use Case

The key features and functionalities of LabWare Solutions that the surveyed organization uses:

- Uses LabWare in a Public Health type of laboratory.
- Has used LabWare for 10 to 14 years.
- Version of LabWare the company is currently using:
 - LabWare LIMS v6

Results

The surveyed organization achieved the following results with LabWare Solutions:

- Chose LabWare for an informatics partner because of their:
 - They were the only eligible bid
- Benefits realized from using LabWare solutions:
 - Improved sample management, chain of custody, and turnaround time
 - Captured data directly from laboratory instruments
 - Improved traceability, security and audit trails that provided accountability
 - Generated high-quality secure reporting
 - Controlled access to sensitive / proprietary data
 - Went paperless
- Satisfaction with the following LabWare areas:
 - Product functionality: highly satisfied
 - Industry focused templates: satisfied
 - Professional services: highly satisfied
 - Customer technical support: highly satisfied
 - Customer training: satisfied

Organization Profile

The organization featured in this case study asked to have its name publicly blinded because publicly endorsing vendors is against their policies.

TechValidate stands behind the authenticity of this data.

Organization Size:
State & Local

Industry:
Government

About LabWare LIMS and ELN Solutions

LabWare's Enterprise Laboratory Platform is comprised of LIMS (Laboratory Information Management System) and ELN (Electronic Laboratory Notebook) functioning as an integrated single solution, it offers a range of user-configurable functionality and is based entirely on open standards.

Learn More:

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[!\[\]\(9f3852d68d41e1e95bc4ec10e81aba4b_img.jpg\) LabWare LIMS and ELN Solutions](#)