

# Medium Enterprise Food Company

## Introduction

This case study of a medium enterprise food company is based on a November 2017 survey of LabWare LIMS and ELN customers by TechValidate, a 3rd-party research service. The profiled company asked to have their name blinded to protect their confidentiality.



“LabWare provides a positive Return On Investment (ROI) for my organization.”

“Front end – the organization of workflows and information management facilitates laboratory staff operations, identifying what needs to be done and hiding what doesn’t. Permissions and restrictions facilitate regulatory compliance.

Backend – the organization of data facilitates interfacing and availability to other systems. In-house LIMS administration training permits auditable, verifiable enhancements to base functionality. Automated functions and rules minimize risks of human error.”

## Challenges

The business challenges that led the profiled company to evaluate and ultimately select LabWare LIMS and ELN:

- Challenges solved with LabWare:
  - Regulatory compliance
  - Traceability to lab testing. Transparency.

## Use Case

The key features and functionalities of LabWare LIMS and ELN that the surveyed company uses:

- Versions of LabWare the company is currently using:
  - LabWare 7 LIMS
- Has used LabWare for 1 to 4 years.
- Third-party tools interfaced with LabWare:
  - ERP: partially interfaced

## Results

The surveyed company achieved the following results with LabWare LIMS and ELN:

- Chose LabWare for an informatics partner because of their:
  - Company stability
  - Local presence
  - Reputation
  - Product functionality
- Satisfaction with the following LabWare areas:
  - Product functionality: Extremely satisfied
  - Industry focused templates: Highly satisfied
  - Professional services: Highly satisfied
  - Customer technical Support: highly satisfied
  - Customer training: Extremely satisfied

### Company Profile

The company featured in this case study asked to have its name publicly blinded because publicly endorsing vendors is against their policies.

TechValidate stands behind the authenticity of this data.

Company Size:  
**Medium Enterprise**

Industry:  
**Food**

### About LabWare LIMS and ELN

LabWare’s Enterprise Laboratory Platform is comprised of LIMS (Laboratory Information Management System) and ELN (Electronic Laboratory Notebook) functioning as an integrated single solution, it offers a range of user-configurable functionality and is based entirely on open standards.

**Learn More:**

[LabWare](#)

[LabWare LIMS and ELN](#)