

Case Study: Global 500 Industrial Manufacturing Company

Introduction

This case study of a global 500 industrial manufacturing company is based on a March 2016 survey of LabWare LIMS and ELN Solutions customers by TechValidate, a 3rd-party research service. The profiled company asked to have their name blinded to protect their confidentiality.

Challenges

- Challenges solved with LabWare:
 - Lab efficiency / productivity
 - Instrument integration and consolidated reporting

Use Case

- Uses LabWare in Petrochemical type of laboratory.
- Has used LabWare for 10 to 14 years.
- 3rd party software applications interfaced to the LabWare system:
 - Other Data Acquisition System
 - Customer Relationship Management (CRM)
 - Enterprise Resource Planning (ERP)

Results

- Chose LabWare for an informatics partner because of their:
 - Global presence
 - Reputation
 - User community
- Benefit realized from using LabWare solutions:
 - Improved sample management, chain of custody, and turnaround time
- Satisfaction with the following LabWare areas:
 - Product functionality: extremely satisfied
 - Industry focused templates: extremely satisfied
 - Professional services: extremely satisfied
 - Customer technical support: highly satisfied
 - Customer training: highly satisfied

Company Profile

The company featured in this case study asked to have its name publicly blinded because publicly endorsing vendors is against their policies.

TechValidate stands behind the authenticity of this data.

Company Size:
Global 500

Industry:
Industrial Manufacturing

About LabWare LIMS and ELN Solutions

LabWare's Enterprise Laboratory Platform is comprised of LIMS (Laboratory Information Management System) and ELN (Electronic Laboratory Notebook) functioning as an integrated single solution, it offers a range of user-configurable functionality and is based entirely on open standards.

Learn More:

[LabWare](#)

[LabWare LIMS and ELN Solutions](#)