

Rio Tinto – Rössing Uranium Limited

Introduction

This case study of Rio Tinto – Rössing Uranium Limited is based on a November 2017 survey of LabWare LIMS and ELN customers by TechValidate, a 3rd-party research service.



“LabWare provides a positive Return On Investment (ROI) for my organization.”

“Improved productivity, ability to track samples, and improved reporting.”

Challenges

The business challenges that led the profiled company to evaluate and ultimately select LabWare:

- Challenges solved with LabWare:
 - Lab efficiency/productivity
 - Instrument integration and consolidated reporting

Use Case

The key features and functionalities of LabWare that the surveyed company uses:

- Versions of LabWare the company is currently using:
 - LabWare LIMS v6
- Has used LabWare for 15 or more years.
- 3rd-party tools interfaced with LabWare:
 - Analytical Balances: Fully interfaced
 - CDS: Partially interfaced
 - ERP: Partially interfaced

Results

The surveyed company achieved the following results with LabWare:

- Chose LabWare for an informatics partner because of their:
 - Reputation
 - Responsiveness/reliability/uptime
 - Service and support
 - Product functionality
- Satisfaction with the following LabWare areas:
 - Product functionality: Extremely satisfied
 - Professional services: Highly satisfied
 - Customer technical support: Highly satisfied
 - Customer training: Satisfied

Company Profile

Company:
Rio Tinto – Rössing Uranium Limited

Company Size:
Global 500

Industry:
Metals & Mining

About LabWare LIMS and ELN

LabWare's Enterprise Laboratory Platform is comprised of LIMS (Laboratory Information Management System) and ELN (Electronic Laboratory Notebook) functioning as an integrated single solution, it offers a range of user-configurable functionality and is based entirely on open standards.

Learn More:

[LabWare](#)

[LabWare LIMS and ELN](#)