

New Mexico Scientific Laboratory Division

Introduction

This case study of New Mexico Scientific Laboratory Division is based on a November 2017 survey of LabWare LIMS and ELN customers by TechValidate, a 3rd-party research service.



“LabWare provides a positive Return On Investment (ROI) for my organization.”

“Backbone of the laboratories data management and results reporting.”

Challenges

The business challenges that led the profiled organization to evaluate and ultimately select LabWare LIMS and ELN:

- Challenges solved with LabWare:
 - Lab efficiency/productivity
 - Regulatory compliance
 - Instrument integration and consolidated reporting

Use Case

The key features and functionalities of LabWare LIMS and ELN that the surveyed organization uses:

- Versions of LabWare the company is currently using:
 - LabWare 7 LIMS
 - LabWare 7 Windows Client
- Has used LabWare for 5 to 9 years.
- Third-party tools interfaced with LabWare:
 - Analytical Balances: partially interfaced
 - CDS: partially interfaced

Results

The surveyed organization achieved the following results with LabWare LIMS and ELN:

- Chose LabWare for an informatics partner because of their:
 - Product functionality
- Satisfaction with the following LabWare areas:
 - Product functionality: Extremely satisfied
 - Industry focused templates: Extremely satisfied
 - Professional services: Highly satisfied
 - Customer technical support: Highly satisfied
 - Customer training: Highly satisfied

Organization Profile

Organization:
New Mexico Scientific Laboratory Division

Organization Size:
State & Local

Industry:
Government

About LabWare LIMS and ELN

LabWare's Enterprise Laboratory Platform is comprised of LIMS (Laboratory Information Management System) and ELN (Electronic Laboratory Notebook) functioning as an integrated single solution, it offers a range of user-configurable functionality and is based entirely on open standards.

Learn More:

[LabWare](#)

[LabWare LIMS and ELN](#)