LABWARE LIMS AND ELN CASE STUDY

Scotland's Rural College (SRUC)

Introduction

This case study of SRUC is based on a November 2017 survey of LabWare LIMS and ELN customers by TechValidate, a 3rd-party research service.

"LabWare provides a positive Return On Investment (ROI) for my organization."

"LIMS was used in 8 vet centres and an environmental testing laboratory. However they where in affect 9 instances of LIMS with limited connectivity. Now we are rolling out LabWare to all areas that require LIMS. Crop Systems, 8 Vet Centres, Environmental lab, Research, and Animal Vet Sciences. A single system across the whole of SRUC. So in one word – efficiency."

Challenges

The business challenges that led the profiled organization to evaluate and ultimately select LabWare LIMS and ELN:

- Challenges solved with LabWare:
  - Lab efficiency/productivity
  - Instrument integration and consolidated reporting

Use Case

The key features and functionalities of LabWare LIMS and ELN that the surveyed organization uses:

- Versions of LabWare the company is currently using:
  - LabWare LIMS v6
- Third-party tools interfaced with LabWare:
  - Analytical Balances: Fully interfaced
  - CDS: Partially interfaced
  - ERP: Partially interfaced
  - ELN (not LabWare): Partially interfaced

Results

The surveyed organization achieved the following results with LabWare LIMS and ELN:

- Chose LabWare for an informatics partner because of their:
  - Global presence
  - Local presence
  - Service and support
  - User community
  - Product functionality
- Satisfaction with the following LabWare areas:
  - Product functionality: Extremely satisfied
  - Industry focused templates: Highly satisfied
  - Professional services: Highly satisfied
  - Customer technical support: Highly satisfied
  - Customer training: Highly satisfied

Organization Profile

Organization:
SRUC

Industry:
Educational Institution

About LabWare LIMS and ELN

LabWare's Enterprise Laboratory Platform is comprised of LIMS (Laboratory Information Management System) and ELN (Electronic Laboratory Notebook) functioning as an integrated single solution, it offers a range of user-configurable functionality and is based entirely on open standards.

Learn More:

LabWare

LabWare LIMS and ELN

Source: Alister Gay, Business Systems Analyst, SRUC

Validated Published: Sep. 12, 2018 TVID: 10E-2A7-B69

Research by TechValidate by SurveyMonkey