

KENTIK CUSTOMER SATISFACTION RATING

An engineer at a media & entertainment company would be very likely to recommend Kentik because:

“ Kentik has taken my analysis times from days to minutes. Being able to drill down into a customer complaint this quickly has improved our ticket-closure times. Other teams have also started to leverage the data from Kentik to be proactive about addressing and mitigating issues before customers see any impact.

Source: Engineer, Medium Enterprise Media & Entertainment Company



TechValidate
by SurveyMonkey

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Based on a response of 10 to the question “On a scale of 0-10, how likely would you be to recommend Kentik?”